

Developing an *Empowerment & Participation Strategy for Shepway*

**Overview & Scrutiny Committee
15 November 2016**

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Shepway District Council



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Purpose of this strategy.....

Original Corporate Plan Outcome:

To produce a Community Participation and Empowerment Strategy which develops the role of ward councillors

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Purpose of today

- To give O&S Committee an outline of the ideas for this strategy
- To seek your views to help shape the emerging strategy

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What could this strategy cover?



Who could it cover?

Councillors

Key Partners

Staff

Local
Communities

Customers

Anyone else?.....

For what purpose?

Shaping
services

Accessing
services

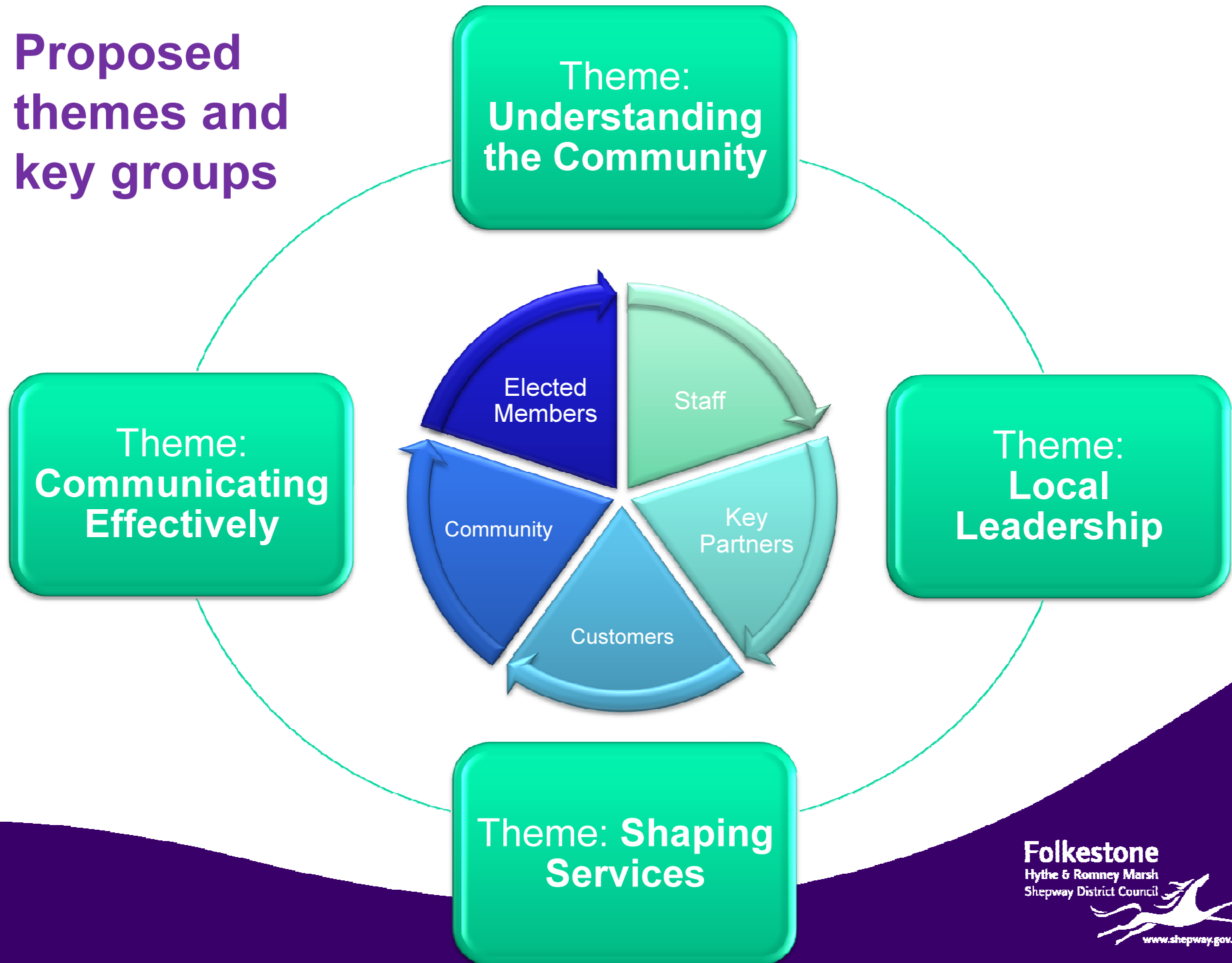
Delivering
services

Enhancing
democracy

Information
sharing

Anything else?.....

Proposed themes and key groups



Understanding the Community

- Understanding the unique characteristics of our communities to help shape service provision
- Improving communication between residents and service providers

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Local Leadership

- Building on the vital role of elected members and their skills
- Identifying and working with community champions
- Empowering staff and members to support this
- Helping communities help themselves
- Ensuring services are delivered at the most appropriate level

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Shaping Services

- Involving service users in the development of appropriate service provision
- Empowering staff to consider ways of improving service delivery
- Pursuing digital transformation ideas for delivery of services
- To consider collaborative working with other partners

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Communicating Effectively

- Communicate and engage in appropriate and timely ways
- Provide appropriate feedback
- Make all council information and data available to the public, where not restricted to do so

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Recap:

Why? Why have a strategy?

To ensure the council engages effectively and appropriately?

Who? Who should it cover?

Members, staff, local communities, service users and other stakeholders?

What? What will it include?

Council key priorities, initiatives and decisions in order to ensure better decision making?

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Welcome your views:

- Are the ideas pitched at the right level?
- Is anything missing?
- What kind of actions would you like to see falling out of this strategy?
- Where are the current gaps around this within the council?